



Changes during the End-of-year period.

Everything you need to know about the changes per carrier.

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PostNL.



Sending parcels within the Netherlands.

Deviation in collection and delivery days during the end of the year period in 2023.

Even during the holidays, we consider it of utmost importance to ensure that your parcels are delivered as promptly as possible. You can assist PostNL by providing your parcels on time. Please take into account the following changes and deadlines.

PostNL - Adjusted handover and delivery days.

Week		Date of submission	Date of delivery
47		Sat 25 Nov	Sun 26 Nov*
51		Sat 23 Dec Sun 24 Dec (closed)	Wed 27 Dec
52	Christmas Day	Mon 25 Dec (closed)	
	Boxing Day	Tue 26 Dec	Wed 27 Dec
		Sat 30 Dec	Tue 2 Jan
	New Year's Eve	Sun 31 Dec (closed)	
1	New Year's Day	Mon 1 Jan	Tue 2 Jan

* On this Sunday, PostNL **does not charge** any fees for delivery, allowing them to process everything on time for Cyber Monday.



PostNL Belgium - Adjusted handover and delivery days.

Week		Date of submission	Date of delivery
44	All Saints' Day	Tue 31 Oct	Thu 2 Nov
		Wed 1 Nov (closed)	Thu 2 Nov
45	Armistice	Fri 10 Nov	Mon 13 Nov
		Sat 11 Nov (closed)	Mon 13 Nov
51		Sat 23 Dec	Wed 27 Dec
		Sun 24 Dec (closed)	
52	Christmas Day	Mon 25 Dec (closed)	
	Boxing Day	Tue 26 Dec*	Wed 27 Dec
		Sat 30 Dec	Tue 2 Jan
	New Year's Eve	Sun 31 Dec (closed)	
1	New Year's Day	Mon 1 Jan*	Tue 2 Jan

* PostNL is open from 4:00 PM. Please note that all pick-up and delivery routes are canceled, as many businesses are closed. If your business is open and you wish to send parcels, please [contact](#) us.

PostNL - Collection Service Deadlines.

Expecting to send more parcels on specific days? Request this before the deadlines below by contacting us via your [case overview](#). These deadlines also apply to time changes. Don't forget to request additional roll containers on time as well.

Holiday	Period	Let us know by
Black Friday and Sinterklaas	Mon 13 Nov to Sun 3 Dec	Wed 4 Oct
Between Sinterklaas and Christmas	Mon 4 Dec to Sun 17 Dec	Wed 18 Oct
Christmas and New Year	Mon 18 Dec to Sun 7 Jan	Wed 1 Nov





PostNL process changes for your parcels.

Date	Change
Sun 24 Dec	PostNL is closed. You cannot drop off parcels on this day, and they will not make deliveries on this day.
Mon 25 Dec	PostNL is closed. You cannot drop off parcels on this day, and they will not make deliveries on this day.
Tue 26 Dec	PostNL is open from 4:00 PM. Please note that all appointments are canceled because many businesses are closed. If your business is open and you want to send parcels, please contact us.
Sun 31 Dec	PostNL is closed. You cannot drop off parcels on this day, and they will not make deliveries on this day.
Mon 1 Jan	PostNL is open from 4:00 PM. Please note that all appointments are canceled because many businesses are closed. If your business is open and you want to send parcels, please contact us.

If your delivery appointment is canceled and you want to reschedule, please [contact](#) us for the available options.



Letterbox post.

Adjusted delivery days for the end-of-year period in 2023.

PostNL is committed to delivering your mail on time during the holiday season. Below, you'll find an overview of the key changes.

Week	Date in letterbox	Delivery date
51	Mon 18 Dec*	Thu 21 Dec
	Tue 19 Dec*	Fri 22 Dec
	Wed 20 Dec*	Sat 23 Dec
	Thu 21 Dec*	Wed 27 Dec
	Fri 22 Dec*	Thu 28 Dec
	Sat 23 Dec*	Sat 30 Dec
	Sun 24 Dec*	Sat 30 Dec
52	Mon 25 Dec* (Christmas Day)	Sat 30 Dec
	Tue 26 Dec* (Boxing Day)	Sat 30 Dec
	Wed 27 Dec*	Sat 30 Dec
	Thu 28 Dec	Fri 29 Dec
	Fri 29 Dec** (Possible until 5 p.m.)	Sat 30 Dec
	Sat 30 Dec**	Tue 2 Jan
	Sun 31 Dec**	Tue 2 Jan
1	Mon 1 Jan**	Tue 2 Jan
	Tue 2 Jan	Wed 3 Jan
	Wed 3 Jan	Thu 4 Jan
	Thu 4 Jan	Fri 5 Jan
	Fri 5 Jan	Sat 6 Jan
	Sat 6 Jan	Tue 9 Jan
	Sun 7 Jan	Tue 9 Jan

* From December 7th to December 27th, your mail may take longer than usual to arrive. PostNL recommends that you drop off your business mail at a PostNL point.

** Due to the risk of fireworks damage, the orange mailboxes are closed on this day.

Scheduled a break?

If your company is closing early or entirely, please remember to cancel your scheduled appointments.



DHL.

Sending parcels within the Netherlands.

Deviation in collection and delivery days during the end-of-year period in 2023.



DHL - Adjusted handover and delivery days.

Week	Holiday	Date	Change
49	Sinterklaas	Tue 5 Dec	No evening delivery
51	Christmas Eve	Sun 24 Dec	closed
52	Christmas Day	Mon 25 Dec	closed
	Boxing Day	Tue 26 Dec	closed
	New Year's Eve	Sun 31 Dec	closed
1	New Year's Day	Mon 1 Jan	closed

DHL Belgium - Adjusted handover and delivery days.

Week	Holiday	Date	Change
44	All Saints' Day	Wed 1 Nov	closed
45	Armistice	Sat 11 Nov	closed
51	Christmas Eve	Sun 24 Dec	closed
52	Christmas Day	Mon 25 Dec	closed
	Boxing Day	Tue 26 Dec	closed
	New Year's Eve	Sun 31 Dec	closed
1	New Year's Day	Mon 1 Jan	closed





UPS.

Sending parcels abroad (excluding the Benelux).

Deviation in collection and delivery days during the end-of-year period in 2023.



UPS - Adjusted handover and delivery days.

Week	Holiday	Date	Change
52	Christmas Day	Mon 25 Dec	No delivery or pickup service
	Boxing Day	Tue 26 Dec	No delivery or pickup service

DPD.

Sending parcels within the Netherlands.

Deviation in collection and delivery days during the end-of-year period in 2023.



DPD - Adjusted handover and delivery days.

Week	Holiday	Date	Change
52	Christmas Day	Mon 25 Dec	No delivery or pickup service
	Boxing Day	Tue 26 Dec	No delivery or pickup service



DPD Belgium - Adjusted handover and delivery days.

Week	Holiday	Date	Change
44	All Saints' Day	Wed 1 Nov	No delivery or pickup service
45	Armistice	Sat 11 Nov	No delivery or pickup service
52	Christmas Day	Mon 25 Dec	No delivery or pickup service
	Boxing Day	Tue 26 Dec	No delivery or pickup service
1	New Year's Day	Mon 1 Jan	No delivery or pickup service

More information.

For more important information about the end-of-year period, please check myparcel.nl/en/end-of-year-period.

We will maintain a live blog during the end-of-year period with real-time information and updates related to the end-of-year period, accessible through myparcel.nl/en/updates-end-of-year-period.